

NORWICH CITY FOOTBALL CLUB x GREENE KING PRIZE COMPETITION TERMS & CONDITIONS

1. Norwich City Football Club

“NCFC” means Norwich City Football Club PLC, a public limited company registered and incorporated in England and Wales with company number 00154044 whose registered address is Carrow Road, Norwich, Norfolk, NR1 1JE.

2. The competition

2.1 The title of the competition is GREENE KING MAGIC MOMENTS.

2.2 In cooperation with Greene King, NCFC wishes to provide supporters of NCFC the opportunity to enter into a prize competition for the chance to win the prize (as detailed in paragraph 5 below) (the “**Competition**”), subject to the conditions below.

3. How to enter

3.1 The Competition will run from 12:00pm on Friday 12nd April 2024 (the “**Opening Date**”) to 12:00pm on Monday 15th April 2024 (the “**Closing Date**”) inclusive.

3.2 All competition entries must be received by NCFC no later than 12:00pm on the Closing Date. All competition entries received after the Closing Date are automatically disqualified.

3.3 To enter the Competition, the entrant must complete the interactive competition application form available on NCFC’s website at <https://www.canaries.co.uk/content/win-an-exclusive-matchday-experience-with-greene-king-swansea> with the entrant full name, date of birth, email address, telephone number and social media handle.

3.4 No purchase is necessary.

3.5 NCFC will **not** accept:

- (a) responsibility for competition entries that are lost, delayed or damaged in transit, or submitted with errors, regardless of cause, including, for example, as a result of any, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
- (b) proof of posting or transmission as proof of receipt of entry to the Competition.

3.6 By submitting a competition entry, you are agreeing to be bound by these terms and conditions.

3.7 Please see <https://www.canaries.co.uk/content/win-an-exclusive-matchday-experience-with-greene-king-swansea> for a copy of these competition terms and conditions.

4. Eligibility

- 4.1 The Competition is only open to all residents in the UK aged 18 years or over, **except**:
- (a) employees of NCFC or Greene King or either company's holding or subsidiary companies;
 - (b) employees of agents or suppliers of NCFC or Greene King or either company's holding or subsidiary companies, who are professionally connected with the competition or its administration;
 - (c) members of the immediate families or households of (a) and (b) above;
 - (d) individuals who have any banning orders, restrictions against them, or similar records, in respect of their attendance at football games, whether NCFC or otherwise.
- 4.2 In entering the Competition, you confirm that you are eligible to do so and eligible to claim the prize. NCFC may require you to provide proof that you are eligible to enter the Competition.
- 4.3 NCFC will not accept competition entries that are:
- (a) automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications);
 - (b) completed by third parties or in bulk;
 - (c) illegible, have been altered, reconstructed, forged or tampered with; or
 - (d) incomplete.
- 4.4 NCFC reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition.

5. The prize

- 5.1 The prize is the right for one (1) winner and three (3) guests of their choosing (subject to these conditions):
- (a) to take part in a tour of NCFC's Lotus Training Ground on the morning of Saturday 27th April 2024;
 - (b) to take part in beer tasting at Carrow Road football stadium on Saturday 27th April 2024; and
 - (c) to receive four (4) general admission tickets to the NCFC v Swansea City football game, kick-off at 15.00pm on Saturday 27th April 2024.
- 5.2 The winner and all three guests must be 18 years of age or over and subject to NCFC undertaking all necessary checks against the winner and their guests in respect of banning orders.

5.3 The location of the general admission tickets shall be at the sole discretion of NCFC and attendance shall be subject to the football game between NCFC and Swansea City being hosted.

5.4 The prize is not negotiable or transferable.

6. Winners

6.1 The winner shall be selected at random by NCFC from the entries received prior to the Closing Date.

6.2 The decision of NCFC is final and no correspondence or discussion will be entered into.

6.3 NCFC will make all reasonable efforts to contact the winner using the contact details provided within the entry.

6.4 NCFC must either publish or make available information that indicates that a valid award took place. To comply with this obligation NCFC will send the surname of the winner to anyone who writes to NCFC at Carrow Road, Norwich, NR1 1JE (enclosing a self-addressed envelope) within one month of the Closing Date.

6.5 If you object to any or all of your surname being published or made available, please contact NCFC at <https://www.canaries.co.uk/club/contact-us>. In such circumstances, NCFC must still provide the information and winning entry to the Advertising Standards Authority on request.

7. Claiming the prize

7.1 NCFC will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available or has not responded to NCFC by 12.00pm on Wednesday 17th April 2024, NCFC reserves the right to offer the prize to the next eligible entrant selected from the correct entries that were received before the Closing Date.

7.2 NCFC does not accept any responsibility if you are not able to take up the prize.

8. Limitation of liability

Insofar as is permitted by law, NCFC, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of NCFC, its agents or distributors or that of their employees. Your statutory rights are not affected.

9. Data protection and publicity

9.1 NCFC will only process your personal information as set out in its Privacy Policy. See also condition 6.4 and condition 6.5, with regard to the announcement of winners.

10. General

10.1 If there is any reason to believe that there has been a breach of these terms and conditions, NCFC may, at its sole discretion, reserve the right to exclude you from participating in the Competition.

10.2 NCFC reserves the right to hold void, suspend, cancel, or amend the prize competition where it becomes necessary to do so, including as a result of any cancellation or postponement of the Swansea City football game.

10.3 These terms and conditions are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.