

## THE GRAN TOUR SOCIAL COMPETITION

### 1. The Promoter

The promoter is: NORWICH CITY FOOTBALL CLUB PLC of CARROW ROAD, NORWICH, NR1 1JE (“NCFC”).

### 2. The competition

2.1 The title of the competition is the Gran Tour Social Competition.

2.2 NCFC is working alongside Turismo de Gran Canaria to offer those who successfully answer the entry question the chance win a Gran Canaria prize package (the “**Competition**”), subject to the conditions below.

### 3. How to enter

3.1 The Competition will run from the **Opening Date** to the **Closing Date** inclusive.

3.2 To enter the Competition, participants must answer the entry question and provide their full name, email address, telephone number and date of birth before the Closing Date.

3.3 All Competition Entries must be completed by no later than 9am UK time on the Closing Date. All Competition Entries received after the Closing Date are automatically disqualified.

3.4 NCFC will **not** accept:

(a) responsibility for Competition Entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or

(b) responsibility for any failure or inability to make contact with an eligible entrant due to any errors or inaccuracies in the contact details provided by the participant.

3.5 By submitting a Competition Entry, you are agreeing to be bound by these terms and conditions.

3.6 Please see [www.canaries.co.uk](http://www.canaries.co.uk) for a copy of these competition terms and conditions.

3.7 The winner of the Competition shall be randomly selected by NCFC. The decision of NCFC will be final.

#### **4. Eligibility**

- 4.1 The Competition is only open to all residents in the UK aged 18 years or over, except employees or family members of employees of NCFC or Turismo de Gran Canaria.
- 4.2 In entering the Competition, you confirm that you are eligible to do so and to claim the Prize. NCFC may require you to provide proof that you are eligible to enter the Competition.
- 4.3 NCFC will not accept competition entries that are:
- (a) automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications);
  - (b) completed by third parties or in bulk;
  - (c) illegible, have been altered, reconstructed, forged or tampered with;
  - (d) incomplete.
- 4.4 There is a limit of one Competition Entry per person. Competition Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 4.5 NCFC reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition.

#### **5. The Prize**

- 5.1 The Prize is comprised of the following elements:
- (a) A pair of General Admission tickets in the home end for the Match;
  - (b) One official NCFC shirt signed by members of the NCFC first team;
  - (c) One official UD Las Palmas shirt;
  - (d) One official Turismo de Gran Canaria goody bag; and
  - (e) The opportunity to have a photo taken with an official NCFC ambassador on or near the Carrow Road pitch on 27 April 2024.
- 5.2 The Prize is not negotiable or transferable. There is no cash alternative for the prize and NCFC will not provide a refund for any tickets for the Match already purchased by or for the winner and their Prize guest which are not used due to the winner and their guest redeeming the Prize.
- 5.3 The winner and their guest must comply at all times with NCFC's ticket terms and conditions. Any failure to do so may result in NCFC rescinding any match tickets forming part of the Prize.

## **6. Winners**

- 6.1 NCFC will randomly select three (3) winners from all valid entries that correctly answered the competition question, who will each receive the Prize.
- 6.2 The decision of NCFC is final and no correspondence or discussion will be entered into.
- 6.3 NCFC will contact the winner personally as soon as practicable after the Closing Date, using the telephone number and/or email address provided within the completed Competition Entry.
- 6.4 NCFC will make all reasonable efforts to contact the winner and shall be permitted to undertake a vetting process to establish the winner's entitlement and appropriateness (in NCFC's reasonable opinion) to receive the Prize, by way of example, an audit of any match-ban list (whether at a club or league level).
- 6.5 If:
- (a) the winner cannot be contacted within 48-hours after the winner has been selected;
  - (b) does not pass NCFC's vetting process (at NCFC's discretion);
  - (c) is deemed to be in breach of these conditions, or does or says anything between notification that they are the winner of the Competition and the redemption of the Prize which NCFC deem to be disparaging or prejudicial to the goodwill or reputation of NCFC; or
  - (d) is unable to accept the Prize for whatever reason,

NCFC reserves the right to offer the Prize to another eligible entrant selected from the list of Competition Entries submitted prior to the Closing Date.

- 6.6 NCFC does not accept any responsibility if you are not able to take up the Prize.
- 6.7 NCFC must either publish or make available information that indicates that a valid award took place. To comply with this obligation NCFC will announce the winner's full name within a web article hosted on NCFC's official website.
- 6.8 If you object to your name being published, announced or made available, please contact NCFC at [partners@canaries.co.uk](mailto:partners@canaries.co.uk). In such circumstances, NCFC must still provide the information and winning entry to the Advertising Standards Authority on request.

## **7. Limitation of liability**

Insofar as is permitted by law, NCFC, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by

the negligence of NCFE, its agents or distributors or that of their employees. Your statutory rights are not affected.

## **8. Data protection**

8.1 NCFE will only process your personal information as set out in the [Privacy Policy](#). See also condition 6.7 and condition 6.8, with regard to the announcement of winners.

## **9. General**

9.1 If there is any reason to believe that there has been a breach of these terms and conditions, NCFE may, at its sole discretion, reserve the right to exclude you from participating in the Competition.

9.2 NCFE reserves the right to hold void, suspend, cancel, or amend the Prize competition where it becomes necessary to do so.

9.3 These terms and conditions are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts of England and Wales.

## **10. Definitions:**

**Closing Date:** shall mean Thursday 25 April 2024.

**Competition Entry:** shall mean the question answer and contact information provided by the entrant as part of the competition entry form hosted on [www.canaries.co.uk](http://www.canaries.co.uk) after the Opening Date and before the Closing Date, completion and submission of which in accordance with these terms and conditions will be considered a valid entry to the Competition by a participant.

**Match:** means the EFL Championship match played by NCFE's men's first team at Carrow Road Stadium against Swansea City on Saturday 27 April 2024.

**Opening Date:** shall mean Tuesday 23 April 2024.

**Prize:** shall have the meaning given to it at condition 5.1.