





OFFENCE LEVEL	DESCRIPTION OF OFFENCE	RECOMMENDED SANCTION
CATEGORY I	<ul> <li>Drinking alcohol in view of the pitch.</li> <li>Drunkenness in / around the stadium.</li> <li>Smoking / vaping inside the stadium.</li> <li>Persistent standing.</li> <li>Failure / refusal to follow stewards' instruction.</li> </ul>	Written warning
CATEGORY 2	<ul> <li>Multiple / repeated Category 1 offences.</li> <li>Possession / use of prohibited items.</li> <li>Abusive and / or aggressive behaviour.</li> <li>Foul and / or abusive language.</li> <li>Unauthorised resale or transfer of tickets.</li> <li>General disorderly behaviour.</li> </ul>	Written warning up to a ban of up to 2 years
CATEGORY 3	<ul> <li>Multiple / repeated Category 1-2 offences.</li> <li>Damage to property.</li> <li>Pitch encroachment.</li> <li>Throwing of Missiles.</li> </ul>	A minimum 2 year ban
CATEGORY 4	<ul> <li>Multiple / repeated Category 1-3 offences.</li> <li>Assault of another supporter, staff or police.</li> <li>Use of pyrotechnics.</li> <li>Use or possession of illegal drugs.</li> <li>Racist, homophobic or other discriminatory language / behaviour.*</li> <li>Any other illegal / criminal activity.</li> </ul>	A minimum 3 year ban

**Disclaimer**: This list of offences is not exhaustive. The Sanction Panel reserves the right to impose sanctions outside of the recommended range where deemed appropriate based upon the facts of the case and the aggravating / mitigating factors.

**Away games**: The Sanction Panel reserves the right to impose sanctions in accordance with the Sanction Tariff in respect of any incident that occurs at a Norwich City Football Club fixture away from Carrow Road.

**Social media and telecommunications:** The Sanction Panel will treat any offences committed via social media, online communications, telephone or email in the same manner as an offence committed in person.

Live criminal investigations: Individuals arrested at any of the Club's home or away matches may be issued with an interim ban from the Club's matches and premises pending the outcome of any police investigation or subsequent criminal court proceedings.

Sanction review: A supporter who has received a ban of one year or longer may, once they have served at least 50% of their ban, request that their ban be reviewed by the Sanction Panel. Any such request must be made to the Sanction Panel in writing and should set out the grounds on which their ban should be suspended, including evidence demonstrating that their risk of committing misconduct at the Club's matches has reduced. The Sanction Panel shall decide in its sole discretion whether to suspend the ban and, if so, for how long. Such a decision cannot be appealed.

\*Anti-discrimination workshop: Where a supporter is banned for committing an act of discrimination, the Sanction Panel (at its sole discretion) may offer the supporter the opportunity to attend a Kick It Out anti-discrimination workshop as part of their sanction. If the supporter completes the workshop to the Sanction Panel's satisfaction, the supporter will only be required to serve a portion of their ban to be determined by the Sanction Panel, following which the remainder of the ban will be suspended provided that the supporter does not commit any further misconduct during that period.