



Behaviour Code
for Parents & Carers



Where we refer to 'parents' we mean parents and carers inclusively and 'child' describes any person under the age of 18.

As a parent/carer of child or person you care for, we would like you to ensure that you:

The essentials:

- make sure they have the right kit for the session as well as sufficient food and drink.
- make sure they arrive to their session on time and is picked up promptly; please let us know if you're running late or if they are going home with someone else.
- complete all relevant contact, consent and medical forms and update us straight away if anything changes.
- make sure they wear any protective equipment needed.
- maintain a good relationship with their coach or trainer and be interested in their development.
- tell us if you have any concerns about any part of their involvement – we want to hear from you.

Behaviour:

- try and learn about their football and what this means to them.
- take the time to talk to them about what you both want to achieve through football.
- remember that they get a wide range of benefits from participating in sport, like making friends, getting exercise and developing skills. It's not all about wins and losses.
- listen when they say they don't want to do something.
- behave positively on the sidelines – let the players play and the coach's coach.
- think about how the way you react and behave affects not just them but others too.
- encourage them to respect and celebrate difference in the club.
- lead by example when it comes to positive behaviour on our site; always be respectful to other parents/carers and staff.
- accept the official's judgment and do not enter the field of play.

- use social media responsibly when talking about what goes on at our club, by behaving in the same way online as you would in person.
- talk to them about embracing good etiquette and sportsmanship.
- encourage them to play by the rules.
- ensure that they understand their code of conduct.

As a parent, we understand you have the right to:

- be assured that they are safe during their time with us and see any of our policies and procedures at any time.
- understand the identity of Safer Sport staff responsible and have access to their contact details.
- feel able to be involved and feedback any worries to us.
- be informed of their development or concerns relating to them.
- know what happens if there's an accident or injury, be informed if they are injured and see records of any accidents.
- have your consent sought for anything outside of our initial consent form, such as permission to go on trips.
- have any concerns about any aspect of your child's welfare listened to and responded to

We expect all parents/carers to follow the behaviours and requests set out in this code.

If any parent/carer behaves in a way which contradicts any of the points set out above, we'll address the problem straight away and aim to resolve the issue with them.

Persistent concerns or breaches may result in parents/carers being asked not to attend games if their attendance is considered a risk to the welfare and enjoyment of participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child or person you care for to leave the activity, event or club permanently – something we never want to do.